
Over the Air Updates



Maximize your uptime with remote software and parameter updates.



Keep your fleet in peak performance with Over the Air (OTA).



Stay on the Road

OTA keeps the truck fully up to date with the latest control units without the need for trips to the shop.

Get More Options

Set over 100 different parameters settings such as road speed, idle parameters and *mDRIVE*™ settings to maximize your fleet's performance.

Save Time and Money

Reduce service times and trips dramatically by reducing the need for specialized software or laptops for simple updates.

Update From Anywhere 24/7

Wireless syncing capabilities allow fleets to update anywhere there's a cell signal without the need for a technician.

Driver Display Activation



Install with Ease

With Driver Display Activation (DDA), drivers can easily install updates through their dashboard display.



Stay in Sync Automatically

And with “Auto-Send” proactive updates, we’ll push all updates to your DDA-equipped fleet every quarter.





Designed for Drivers

Choose Your Channel

Drivers can activate updates on their own or get help from a OneCall agent to guide them through the process.

Updates Won't Slow You Down

Remote OTA updates typically occur in less than 30 minutes, eliminating 2–3 days of downtime per truck on average.

Choose Your Notifications

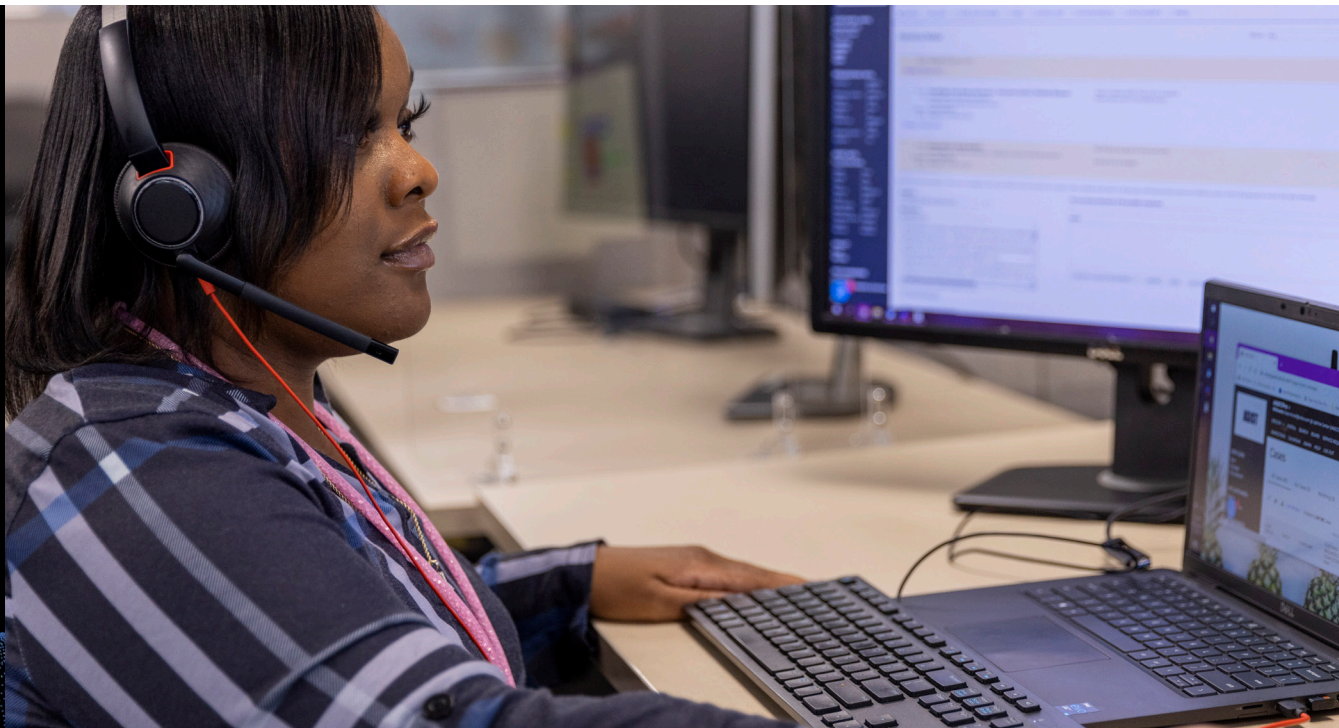
Choose whether OTA notifications are displayed or not.

Driver Display Activation (DDA)

Drivers can download, verify and install updates on their own thanks to the Driver Display Activation (DDA) feature.

Agent-Guided Updates

For non-DDA equipped trucks, our Uptime Center can update your fleet remotely.



Here's how it works:

01



Receive Notification

Your truck identifies any needed software updates.

02



Schedule Downloads

Our OneCall® agent contacts decision makers to schedule remote downloads.

03



Downloads Sent

Update downloads are transmitted and verified.

04



Begin Updates

Once the truck is ready, our agent remotely triggers updates.

05



Installs Confirmed

The agent confirms the update and notifies the driver or technician.

06



Back in Business

The truck is ready to go back into service.

How to Enroll:

As an essential part of the Mack Integrated Uptime suite of services, Over the Air with DDA is now standard on every Mack Anthem®, Pinnacle™ and Granite® model.

The service is free for the first two years and can be extended through subscription.

Mack OTA requires an active Integrated Uptime subscription. If you're not already subscribed, please email
function.subscriptionrenewals@mack.com

To enroll in OTA as a new or existing Integrated Uptime subscriber, please visit
macktrucks.com/mack-connect/connected-support/ota-registration/

Retrofit Options Available

Most Model Year 2019 Trucks can be retrofit for DDA simply by installing TechTool Accessory Kit #85156002. The process takes about an hour.





Get more out of every mile with Mack Integrated Uptime.

Our integrated package of connected services combines proprietary vehicle telematics, live support personnel, case supervision and remote updates to keep your fleet on the road and out of the shop.

Over the Air (OTA) Updates

Upgrade vehicle software to deliver all the latest improvements within minutes, 24/7.

GuardDog® Connect

Our telematics platform automatically monitors your truck to coordinate the right support solution and service scheduling.

OneCall®

Our team at Mack OneCall provides 24/7 full-service support with a network of experts to keep you and your drivers informed and connected ahead of any problem.

ASIST

For on-the-go maintenance needs, Mack ASIST assembles consistent, complete and professional estimates of service recommendations.